



advisor COMMUNICATION

July 2016

Introducing Active Pharmacy for Specialty Medications

For RWAM groups with drug card adjudication powered by Express Scripts Canada

Effective August 1st, 2016, plan members who are prescribed specialty medications requiring prior authorization approval will benefit from a new concierge service offered by RWAM in partnership with Express Scripts Canada through the Express Scripts Canada Pharmacy network.

Participating patients will receive:

- An integrated treatment program including access to clinical pharmacists who specialize in complex medical conditions and help members to develop a personalized healthcare action plan
- Potential savings on any out-of-pocket expenses the member may pay for this medication
- Free scheduled medication deliveries to the member's home, doctor's office, treatment clinic or other requested location
- Dispensing of the medication to coordinate with the member's treatment appointments
- Adherence support services to help ensure members take medication as prescribed

Members are engaged and advised of the new specialty care program through the prior authorization review process. Once a member's specialty medication has been approved, a representative from Express Scripts Canada will contact the member and provide information on the program and assist with their enrolment. Specialty medications will be reimbursed based on each client's drug plan parameters through this service.

*Members choosing to remain with their current pharmacy provider for their specialty medications can do so, however, they will be responsible for the entire cost of the medication.

Please contact your RWAM Group Marketing Manager if you have any questions.