

Pleased to Partner with



RWAM is now partnering with Telus Health Offering Provider eClaims services for Plan Members

Broadening our Reach

Providers using the Telus system will now see RWAM Insurance Administrators as an Insurer/Payer option, allowing claims to be submitted and adjudicated in real-time.

Next day Payments

Payments will be processed directly to the insured Plan Member or by assignment to the Provider next day via direct deposit.

The screenshot shows the TELUS Health eClaims interface. At the top, there are navigation links for Home, WSIB, and eClaims. Below this is a breadcrumb trail: eClaims > Submit a Claim or Review Transactions. The main heading is 'Submit a Claim or Review Transactions'. There are four tabs: Claim Entry (active), Today's Transactions, Past Transactions, and Authorization Forms. A progress indicator shows steps 1, 2, and 3, with step 1 being the current step. The form includes the following fields: 'Insurance Company*' with a dropdown menu showing 'RWAM Insurance Administrators Inc.', 'Servicing Location*' with a dropdown menu and a question mark icon, and 'Servicing Provider*' with a dropdown menu and a question mark icon. Below these is a 'Request Type' section with two radio buttons: 'Payment Request' (selected) and 'Predetermination Request'. A green 'Continue' button is at the bottom.



Serving your clients with efficiency and ease

* Providers currently utilizing RWAM's eClaims Portal or those not supported on the Telus platform can continue to submit claims directly on the RWAM eClaims Portal.